



# New Trash Collection Service Coming To Hernando County- Starting January 2nd! Frequently Asked Questions

## GENERAL INFORMATION

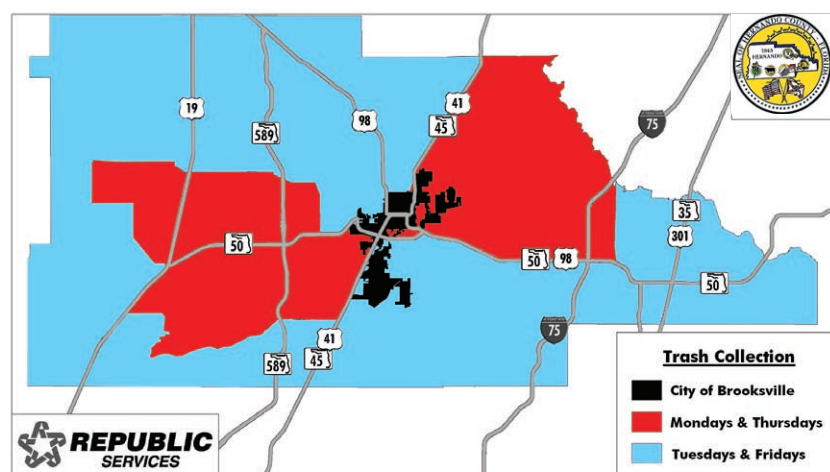
### Who is Republic Services?

Republic Services, Inc. is the second largest provider of services in the domestic non-hazardous solid waste industry. We provide non-hazardous solid waste collection services to approximately 13 million commercial, industrial, municipal and residential customers through 400 collection companies in 40 states and Puerto Rico. We also own or operate 242 transfer stations, 213 solid waste landfills and 78 recycling facilities. We were incorporated as a Delaware corporation in 1996. Republic Services – DBA Seaside Sanitation has been providing garbage and yard waste services to 6000 homeowners in District "A" of Hernando County since 1979. Republic Services is listed on the New York Stock Exchange as RSG. Our website is [www.republicservices.com](http://www.republicservices.com).

### Why is there a new provider of residential, yard waste and recycling services?

All existing solid waste franchises expired September 30, 2011. On May 20, 2011 the Hernando County Board of County Commissioners released **Advertisement of Bid #11-0008/jp solicitation - term contract** for garbage, yard trash and recyclables collection. Sealed Bids were received and accepted in the Clerk of Circuit Court, Room #131, Hernando County Government Center until 3:00PM (EST) on June 22, 2011.

All bids were reviewed by the Hernando County solid waste staff. The term contract was awarded to the lowest responsive responsible bidder which was Republic Services of Florida, Limited Partnership – DBA Seaside Sanitation. Both Waste Management and Choice Environmental agreed to extend their services from September 30th to December 31, 2011, with Republic Services taking over on January 2, 2012.



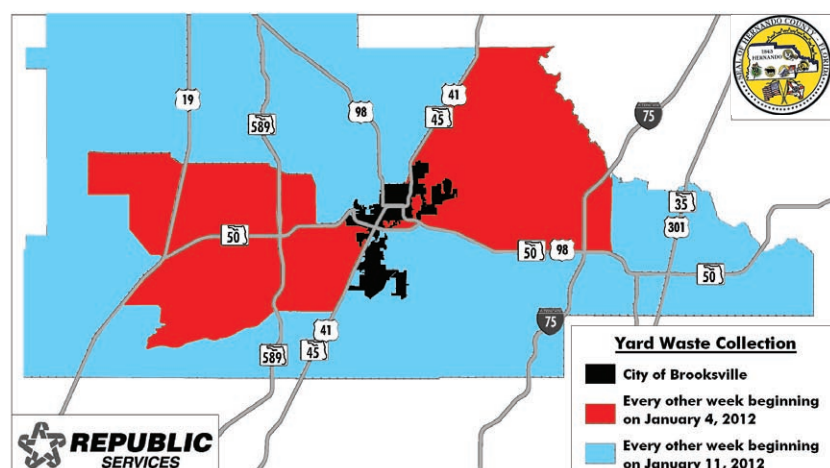
## HOW TO SET UP MY ACCOUNT

### How do I set up my garbage, yard waste and recycling services with Republic Services?

In December of 2011, all residents currently serviced by Waste Management or Choice Environmental will receive their first quarterly bill for service rendered during January, February and March 2012 from Republic Services. Current customers of Republic Services will also receive a quarterly bill in December. Residents should receive their quarterly bill the week of December 26<sup>th</sup>. If you do not receive a bill by January 5<sup>th</sup>, please call Republic Customer Service @ (800) 282-9820 or (727) 868-2566. If you would like to establish online bill pay or automatic payments go to [www.disposal.com](http://www.disposal.com) – click on – “online bill pay”.

**There is no need to call to establish service if you currently receive a quarterly billing statement from Waste Management, Choice Environmental, or Republic Services DBA Seaside Sanitation.**

Republic Services DBA Seaside Sanitation  
8608 Arcola Avenue  
Hudson, Florida 34667  
Phone: (800)-282-9820 or (727) 868-2566



## GARBAGE CONTAINER

### Who provides the container for my garbage pickup?

The resident provides the garbage container. Each resident needs to provide a metal or heavy-duty plastic container for solid waste that has a tight fitting lid, handles on the sides, with or without wheels. The resident is allowed up to a maximum of three (3) forty-five (45) gallon containers with a maximum weight of fifty (50) pounds. Republic Services will accept plastic bags containing garbage.

## Area or Districts Republic Will Service For Garbage

In what areas or districts will Republic Services pick up garbage?  
All of Hernando County, **except for the City Limits of Brooksville.**

## SCHEDULED PICKUP DAYS IN YOUR AREA

### What day(s) will my garbage, and yard waste be picked up?

Garbage will be picked up two times per week every Monday and Thursday, or every Tuesday and Friday. Yard waste will be serviced every other Wednesday. Your scheduled day of service will be provided to you during the month of December 2011 in brochures delivered or mailed to your home.

**All garbage should be placed at the curb by 6:00AM**

## RECYCLING

### How will I obtain a recycling bin?

Resident's in District "C" – Spring Hill (mandatory recycling area) will retain their present recycling bins. Residents located in the mandatory recycling area that need recycling bins may contact Republic Customer Services Department @ (800) 282-9820 or (727) 868-2566 to obtain a recycling bin. Residents outside District "C" who wish to establish recycling, please contact Republic Customer Service @ (800) 282-9820 or (727) 868-2566.

### In what areas will Republic Services pickup recycling?

Recycling will be provided in **District "C"** of Spring Hill (mandatory recycling area) once per week. Your scheduled recycling service day will be provided to you via brochures delivered to your home in the month of December 2011.

### What can I recycle?

Newspaper, cardboard, cereal boxes (without food) and similar boxes are also acceptable. Plastic #1 and #2 (no Motor Oil containers). Food containers such as cooking oil and salad dressing personal care products such as shampoo or lotion, cleaning products such as window cleaner, laundry detergent, floor cleaner, and of course, soda, milk and water bottles. Aluminum and steel cans. Label does NOT have to be removed we do ask that all containers be rinsed.

## YARD WASTE

**Vegetative matter resulting from landscaping maintenance, shrub and tree trimmings, grass clippings, palm fronds, and branches.**

### What days will my yard waste be picked up?

Yard waste will be picked up at curbside two times per month – every other Wednesday. Republic will pick up yard waste in all areas of Hernando County starting 1/04/12, 1/11/12, 1/18/12, 1/25/12.

### How will my yard waste be picked up?

All residents need to separate their yard waste from their garbage. Residents cannot mix yard waste with garbage. Florida Statute 403.708 amended by HB 569 of the 2010 Legislature does not allow yard waste to be mixed together with garbage and placed into the landfill. Yard waste should be placed in your forty-five (45) gallon waste receptacle on your scheduled Wednesday service day or tied in bundles no longer than four (4) feet long. Weight limit is no more than fifty (50) lbs. Republic Services will accept plastic bags containing yard waste.

## BULK WASTE PICK UP

**How do I schedule a large discarded item that cannot be placed in a garbage can because of its size, volume, shape or weight? (Examples: White goods, sofas, tables, fixtures, furniture, ladders, and carpet.)**

Please contact Republic Services office at (800) 282-9820 or (727) 868-2566 to schedule a bulk waste pickup. Republic Services will pickup all bulk waste within 72 hours, excluding Saturdays, Sundays, and holidays a maximum of four (4) pickups per year. One bulk item per pickup at no charge.

## HOLIDAY PICKUP

When a resident scheduled collection day is a holiday, the resident's garbage, yard waste, and recyclable materials will be collected on the next scheduled collection day.

## WHAT DO I DO IF MY GARBAGE, YARD WASTE OR RECYCLING WAS NOT PICKED-UP.

Please contact Republic's Customer Service Representatives: (800) 282-9820 or (727) 868-2566

## MORE QUESTIONS? PLEASE CALL (800) 282-9820 OR (727) 868-2566

Watch your mail for an important notice coming from Republic Services soon. It will contain specific details and instructions for your address including rates and days of pickup. All customers in our service area will be receiving this notice soon.



**Thank you. Republic Services is looking forward to the opportunity to serve Hernando County residents.**